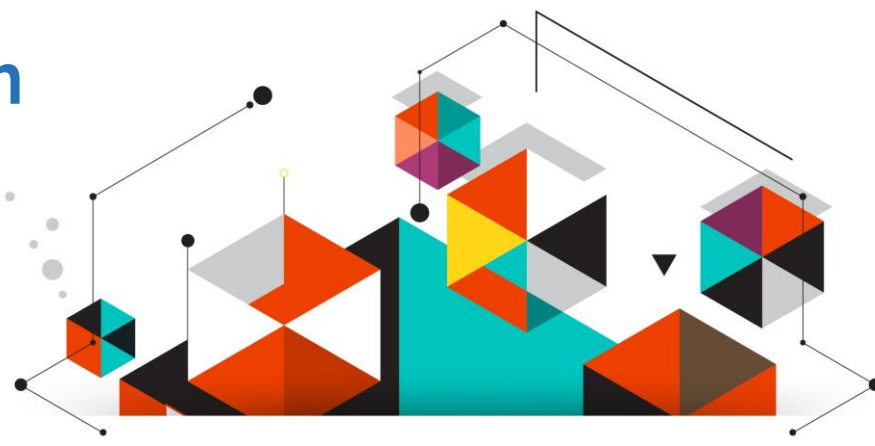2018 | CASE STUDIES

UiPath

RPA AT WORK
FOCUS ON MANUFACTURING

CLIENT: GLOBAL MANUFACTURING COMPANY
PROCESS TO BE AUTOMATED: VENDOR MANAGEMENT

THE CHALLENGE

In the process of vendor master data management, this client was looking to implement an automation solution that could perform a complex set of data validations. The process involved Vendor Creation, Change, Block Extension and Duplicate check for 28 European countries and Non European Countries, IBAN and VAT validation, also Bank Giro validation, USPS validation for USA, and ABN validation for Australia. Prior to automation, the process was completely manual, with high-propensity to errors from all the manual processing, and was generating high cost of operation. Several pre-checks were needed to be performed, such as VAT validation and IBAN validation for vendor processing in SAP.

UIPATH SOLUTION

Using UiPath, the company managed to automate the entire validation process, with the Robot automatically extracting data from Service Now web forms and validating VAT, IBAN, USPS, ABN and duplicate checks in SAP FIP following rules specific to countries (European and Non European).

CLIENT VALUE DELIVERED

With automation, the process was streamlined, efficiency was increased with a
100% REDUCTION IN MANUAL ERRORS AND REWORK TIME, leading to instant quality improvements in data processing and operational performance.